Ingenico RP457c Quick Start Guide
1 Gather everything you need to get started

1 Converge Mobile app downloaded on your mobile device
2 Ingenico RP457c card reader
3 A Converge Mobile account
4 An iOS/Android mobile device with internet connectivity

2 Assemble your RP457c card reader

You will find your card reader and an audio connector in the package, along with a rubber bumper and a rubber stabilizer. Plug the audio connector into the card reader. Use the rubber bumper and stabilizer to ensure your card reader sits securely on your mobile device. Select the port that best fits your mobile device.
3 Charge your RP457c card reader

Charge your RP457c with the USB cable by plugging it into a charger or computer. You will find three sets of lights on the card reader.

- **Red LED battery indicator** (on the right) above the power button:
  - Battery full - red LED is ON and steady
  - Battery low - red LED blinking slowly
  - Battery out of capacity - red LED is OFF
  - Battery charging - red LED blinking quickly

- **Blue Bluetooth LED indicator** (on the left) below the USB port ON:
  - Bluetooth device is connected

- **Four LEDs on the top are transaction status indicator**
4  Set up Converge Mobile with RP457c

Download and launch the Converge Mobile app on your mobile device. You can find the Converge Mobile app in the Apple App Store or Google Play Store by searching for “Converge Mobile.”

Log in using your Converge Mobile account credentials. If you are an existing VirtualMerchant Mobile or Merchant Services Mobile user, you can use the same log-in credentials for Converge Mobile. If you do not have log-in credentials, contact the Activation team at 866-451-4007.

Once logged in, select the RP457c on the card reader selection screen. Follow the steps to use your RP457c with the audio jack or pair it as a Bluetooth card reader.

5  Accept payments with your RP457c card reader

After setup, you can accept payments by inserting a chip card, tapping a contactless card or mobile wallet, or swiping a magstripe card.